



INDIA RISK SURVEY

2022

The India Risk Survey (IRS) is released every year, and year 2022 marks the tenth anniversary of the survey. IRS is an attempt by **FICCI** and **PINKERTON** to identify the evolving risks for Indian landscape in in the era of new communicable risk. This comprehensive survey aims to cater to the well-informed decision-making process across government departments and corporate sectors.

The IRS report will provide a broad analysis of the contemporary risk environment of the country to facilitate the formulation of relevant strategic policies and a robust action plan to mitigate the recognized risks. The report will be shared with you upon release, and your valuable contribution to this survey is highly appreciated as it supports us in achieving our mutual objectives.

INSTRUCTIONS FOR FILLING THE SURVEY FORM

Please fill in the following form and share with us your concerns related to the prevailing RISK scenario in India. The various risks identified, are ranked on a scale of 1–12, by leaders, industry experts and general public opinion is sought to capture the prevailing RISK scenario of the country. The items marked as '*' are mandatory to be filled. However, we request you to fill in all the details as this will help us in conducting a comprehensive study.

Kindly note that this is a professional survey and data collected during the course of the survey will be kept confidential at all times.

Respondent's Details

Please note that below mentioned information needs to be filled to avoid the multiple submissions. It will also enable us to share the final report with you upon release of IRS Report 2022. All the PII information provided during the survey will be kept confidential and same will be used for intended purpose only.

NAME								
NAME OF THE ORGANISATION*								
EMAIL ADDRESS* KINDLY PROVIDE OFFICIAL EMAIL ADDRESS SO A COPY OF THE REPORT CAN BE EMAILED TO YOU								
TELEPHONE / MOBILE NUMBER*								
YOUR ROLE IN THE ORGANISATION* PLEASE SELECT ANY ONE	C-Suite (CEO/MD/VP)		Director/ Vertical Head	Chief Security Officer	Managerial	Others (HR/ Legal/ Admin/ IT/ Facility, etc.) PLEASE SPECIFY		
AREA OF RESPONSIBILITY* PLEASE SELECT ANY ONE	East India	West India	North India	South India	PAN India	APAC	EMEA	Other

Organisation Details (Please tick suitable option)

WORK ENVIRONMENT* PLEASE NOTE YOUR RESPONSE TO THE NEXT SECTION WILL BE ANALYSED BASIS YOUR PRESENT ORGANIZATIONAL ENVIRONMENT	Work From Home	Hybrid Virtual Model	Return to Workplace
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TYPE OF THE ORGANISATION* PLEASE SELECT ANY ONE	Foreign Multi-National Corporation with operations in India	Indian Multi-National Corporation with operations in Abroad	Indian Company with Ops. in India	Government/ Public Sector Organisation	Family Owned Business	Other PLEASE SPECIFY	
NUMBER OF YEARS EXISTENCE IN INDIA* PLEASE SELECT ANY ONE	Start Up	Up to 5	5-10	10-20	20-30	Above 30	
TYPE OF INDUSTRY* PLEASE SELECT ANY ONE	IT/ITES	Telecom	Manufacturing	Retail	Infrastructure	Education	Consulting
	Hospitality	Security Services & Solution Providers	Medical & Healthcare Services	Financial Services	E-Commerce/ Digital Platforms	Shipping, Ports & Aviation	Media & Entertainment
	Gov./PSU	Mining	Power, Oil, Gas	NGO	Logistics	Transport	Other
SIZE OF THE COMPANY* NO. OF EMPLOYEES IN INDIA PLEASE SELECT ANY ONE	Less Than 100	101-500	501-1000	1001-2000	2001-5000	5001-10000	Above 10000
TURNOVER OF THE COMPANY IN INDIA* INR 1 CRORE = 10 MILLION PLEASE SELECT ANY ONE	Less Than 100	101-300	301-500	501-1000	1001-2000	2001-5000	Above 5000
BUSINESS LOCATION* PLEASE SELECT ANY ONE OPTION BASIS YOUR BUSINESS OPERATIONS	Based in India (East/West/North/South/PAN India)			Based Outside India (APAC/EMEA/Americas)			

Threats to be Assessed

Rank the different risks listed below according to their applicability to your industry on the scale of 1-12. Here 1 shows the highest and 12 ranks the least. **You can choose only one rank at one time. Please read all the risks before providing the rankings.**

For e.g. if you consider “Strikes Closures & Unrest” as a high threat, then it can be ranked as ‘1’ and if you rank “Information & Cyber Security” as ‘2’ then “Strikes Closures and Unrest” is a higher threat than “Information & Cyber Security”. If you consider “Terrorism & Insurgency” as a moderate threat to the business, then you can rank it as ‘5’ and so on. Under the sub-section of each risk, please tick the most prevalent threat (**Tick one box only**).

A. Natural Hazards

(Extreme weather and climate related events like cyclones, storms, floods etc including the ones caused by global warming such as irregular and uncertain rains, droughts, and strong heat waves etc. impacting the environment and resulting in uncertainty for various business functions.)

- Flood
- Pandemic
- Drought/Famine
- Earthquake
- Other _____

B. Political & Governance Instability

(Risk that originates from any instability that stems from change in political regime, legislative system, legal/regulatory framework, inter-state conflict and policy reforms – either on domestic or international front affecting businesses directly.)

- State Fragility
- Policy Changes
- Local Govt. Instability
- International Conflict
- Other _____

C. Terrorism & Insurgency

(Risks posed by emerging violence by internal left-wing extremists, as well as cross-border insurgency. These include violent attacks using arms and explosives on both military personnel and civilians.)

- Active Shooter/Suicide Bombers/Insider Threat
- Explosives
- CBRNE
- Narco-terrorism
- Other _____

E. Information & Cyber Insecurity

(Information insecurity consists of identity theft, data breach, phishing attacks, cyber fraud etc. This risk has increased during the pandemic as the remote workforce is both difficult to manage as well as vulnerable to cyber-attack.)

- Data Theft/Phishing/Hacktivism Threats
- Compliance/Regulatory Incidences
- Domain-Based Threats/Cyber Infrastructure Attack
- Executive Threats/Impersonations/Social Media Perils
- Other _____

G. Corruption, Bribery & Corporate Funds

(Misuse of a position of authority to acquire illegitimate benefits or abuse of power for the gain of an organisation or an individual. It is a risk involving adoption of unethical practices for the furtherance of business objectives and internal fraud in stakeholder engagement.)

- Bribery/Kickback
- Shell Companies
- Conflict of Interest
- Business Identity Theft
- Other _____

I. Business Espionage

(Tendency of competitors to steal information, influence personnel and even sabotage. For example, an ex-employee being hired by a competitor to access critical insider information of the organisation.)

- Risk Through Document Waste
- Hacking / Insider Threat
- Vendor Bribing
- Employee Poaching
- Other _____

K. Threats to Women Safety

(Risks associated with the safety of women at workplace, home and travel including mental and sexual harassment. This can be caused by expression of physical or verbal abuse, discrimination against women at workplace and lack of family support.)

- Eve-teasing
- Abduction
- Sexual Favours at Workplace
- Sexual Assault
- Other _____

D. Fire

(Risk pertaining to of loss of life and destruction of property due to accidental or intentional fire, especially in urban areas. Another reason attributable to this risk is negligence in established processes to ensure monitoring & maintenance.)

- Electric Short Circuit
- Chemical Based Fires
- Gas Cylinder/Stove Burst
- Fire in Building/Public Transport
- Other _____

F. Crime

(All the illegal and punishable activities such as drugs/arms/human trafficking, extortion, kidnapping, murder, assault, burglaries etc. These also include petty crimes like pickpocketing, theft, and chain-snatching.)

- Property Crime
- Violent Crime such as Murder, Kidnapping
- Offences against Public Tranquility
- Drug Abuse
- Other _____

H. Strikes, Closure & Unrest

(Risk of civil unrest includes strikes, demonstrations, protests etc to express dissatisfaction against reforms or to demand reforms. These can be verbal as well as physical in nature and tend to turn violent at times.)

- Union/Labour strikes
- Civil Unrest
- Political Violence
- Regulatory Changes
- Other _____

J. Intellectual Property Theft

(Risk of loss of intellectual information such as unique ideas or invention without seeking permission to reuse it and availability of counterfeits in the market.)

- Counterfeit Goods
- Brand Reputation Loss
- Patent & Trademark Infringement
- IP Legal Framework
- Other _____

L. Accidents

(These risks include mishaps on road due to traffic, industrial accidents, and other mishaps at workplace such as improper handling of hazardous material, trips and falls, electrocution, IT hardware negligence etc.)

- Traffic Accidents
- Forces of Nature – Lightning, Heat stroke, Landslide
- Factory/Machine accidents
- Crowd Mismanagement
- Other _____

Emerging Risks

Rank the different risks listed below according to their applicability to your industry on the scale of 1-4. Here 1 shows the highest and 4 ranks the least. Please feel free to mention any other threat that you find is emerging in your industry/region.

- **Health Risk**

In the post-pandemic world order, both employees and employers have realized the importance of mental and physical health-safety, which is even more fragile now. The health risk in the workplace, be it chemical, physical, biological, ergonomic, or psychosocial, have all increased as majority of the workforce which was working from isolated environments is now in the return to office phase.

- **Safety and Security of Key Personnel**

The human capital of any organization is its key asset and ensuring its safety and security is challenged by several internal and external threats. While an organization faces a bigger threat from an insider, providing the key personnel with a secure work environment even outside the office premises, while on domestic and international business travel from threats like mass shootings, political or civil unrest, terrorist activity, etc. has become more challenging in today's dynamic risk environment.

- **Compliance Related Risks**

As the laws pertaining to any organization are evolving at a fast pace, the risk related to compliance is also increasing exponentially. It has been realized that keeping the policies and processes up to date, informing the workforce about the latest laws, and making sure that the organization is compliant with them at all levels is a crucial task. This ever-changing scenario has highlighted the importance of proper vendor due diligence and hiring the right talent in protecting the organization from compliance-related risks.

- **Loss of employees (Employee Turnover)**

In recent times, organizations have increasingly lost their employees either by deliberate layoffs or through mass resignations as the workforce has been slowly returning from a remote working environment. Due to sudden opening of the market and aggressive form of market operationalization, the risk of instability amongst the employees has reached new heights. The switching of jobs which was previously seen within a sector has now expanded to different domains and disciplines. There have been many instances where massive business loss is observed because of a senior employee joining a competitor. With most workforce working from remote locations, the risk of moonlighting has become graver.

- **Resilience Risk**

Resilience is a concept concerned fundamentally with how a system, community or individual can deal with disturbance, surprise and change, and framing current thinking about sustainable futures in an environment of growing risk and miscellaneous uncertainties. A risk resilient organization is defined by its ability to both foresee future challenges and capitalize on opportunities to successfully balance risk with reward.

- **Other:** _____

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