

# ISO 22000 FOOD SAFETY MANAGEMENT SYSTEM AUDITOR/LEAD AUDITOR TRAINING COURSE

*Certificated by*

**International Register of Certificated Auditors (IRCA) - UK**

*Course Provider*

**Nigel Bauer & Associates, UK**  
(Course Registration No. A 17358)

*organized by*

**FICCI QUALITY FORUM**

**December 17 – 21, 2012**

*at*

FICCI, New Delhi



## 1. COURSE OBJECTIVE

The aim of the course is to:

- Describe the fundamental purpose of a food safety management system (FSMS) as well as the principles, processes and techniques used for the assessment and management of food safety hazards, including the significance of these for FSMS auditors.
- Interpret the requirements of ISO 22000: 2005 in the context of an audit of an organization's FSMS.
- Explain the role of an auditor to plan, conduct, report and follow up of a FSMS audit in accordance with ISO 19011.

## 2. YOU SHOULD ATTEND THIS COURSE IF:

- You require a detailed knowledge of food safety auditing process.
- Your job involves food safety assessment of suppliers and potential suppliers.
- You are responsible for managing the internal food safety audit function within their organization.
- You are involved in preparing your organization for assessment by customers or certification body for FSMS.
- You wish to become registered as FSMS Auditor or Lead Auditor with International Register of Certificated Auditors (IRCA - UK).

## 3. PREREQUISITE

Prior to commencement of the course, participants are expected to have an understanding of the content & implementation of ISO 22000 international standard.

## 4. COURSE CONTENT

Please see page 3 of this brochure.

## 5. RECOGNITION

The course is recognized by the IRCA, UK (International Register of Certificated Auditors). The course meets the training requirements for individuals seeking registration as Auditors/Lead Auditor with IRCA. The course bears IRCA Certification No. A 17358

## 6. COURSE MATERIAL

Registered participants are sent pre-course exercise material in advance along with ISO 22000 standard for their study. Course kit comprising detailed course material and audit exercises is given during the training to each participant.

## 7. CERTIFICATE

Those participants who successfully complete the continuous assessment during the course and also the written examination, which is conducted on 5th day of the course, **will be issued certificate by Nigel Bauer & Associates, UK.**

## 8. ABOUT OUR FACULTY

Our faculty of this course **Dr (Mrs) Namrata Pandita Wakhaloo** is an expert on Food Safety Management Systems. She is a Royal Institute of Public Health, UK approved Trainer to conduct Codex HACCP based Lead Auditors Training. She has conducted 12 such trainings in India and abroad and also conducted fourteen ISO 22000 FSMS Auditor/Lead Auditor Courses of Nigel Bauer & Associates-UK both in India & abroad. She has additionally designed and conducted HACCP implementation training programs for organizations like the International Trade Centre (UNCTAD/WTO), Food and Agriculture Organization (FAO), United Nations Industrial Development Organization (UNIDO), Export Inspection Council of India (EIC), Agricultural Produce Export Development Authority (APEDA), Ministry of Food Processing, National Dairy Development Board etc. She has also designed and conducted food safety trainings based on BRC, IFS, AIB, SQF and Dutch HACCP Standard.

She was the first Senior Food Safety auditor to be registered in April, 1999 from South East Asia by the Quality Society of Australasia. She has assisted in establishing food safety certification system for certification bodies in India viz the SAI Global, TuV India, DNV India, Foodcert India etc. She is empanelled with Quality Council of India as an ISO 22000 FSMS accreditation auditor for conducting accreditation audits on certification bodies.

She also has the experience of designing and facilitating implementation of Food Safety Systems based on Codex HACCP, ISO 22000:2005 British Retail Consortiums-Food Standard, US FDA, EU, IFS, AIB, SQF, Dutch HACCP etc. She has facilitated implementation of such food safety systems in more than 100 units in India and abroad.

Our second faculty **Mr. S C Arora** has rich experience of over 40 years in quality assurance and third party certification. He is IRCA UK certificated QMS 2000 Lead Auditor (Registration No. A005025) and has conducted more than 200 Lead Auditor Courses in various disciplines viz quality, food safety, environmental management systems etc not only in India but in other countries viz. Bangladesh, Bahrain, Bhutan,

## 9. ABOUT FICCI QUALITY FORUM

FICCI Quality Forum (FQF) is the premier training and consultancy organization in the country.

International Organization for Standardization (ISO) has registered FQF in its worldwide directory of Quality Training Organizations testifying to FQF's reputation for excellence in the field. Some of the other prominent training courses conducted by FQF include ISO 9000 QMS Lead Auditor Course, ISO 14000 environmental management systems Lead Auditor training, Certified Quality Manager, Quality Engineer, Six Sigma Green/Black Belt, Lean Management, etc.

## 10. OUR PAST COURSESS

In the past both public and in-house FSMS Lead Auditor Courses have been conducted by FICCI Quality Forum for the following organizations.

- Bureau of Indian Standards, India
- Export Inspection Council, India
- Malawi Bureau of Standards
- Mauritius Standards Bureau
- Sri Lanka Standards Institution
- International Trade Centre, UNCTAD/WTO – Projects at Kyrgyzstan & Tajikistan
- United Nations Industrial Development Organization (UNIDO) – Projects at Bangladesh, Bhutan, Maldives & Nepal

Kyrgystan, Malawi, Maldives, Mauritius, Nepal Oman, Sri Lanka, Tajikistan, etc.

### **11. COURSE ORGANISATION, SCHEDULE & REGISTRATION PROCEDURE**

The course is of non-residential nature. The course is of 5 days duration and starts at 0900 hrs and goes up to 1830 hrs daily for the first four days & on the fifth day, after the written examination, the course finishes at 1700 hrs. Tea/Coffee and working lunch is provided by the organizers. **The fee for the course is Rs. 21,850/- per participant plus Service Tax as applicable.** The seats in the course are limited to maximum 20 and are allocated on first-come-first served basis. For joining the course, the particulars of the participants (name, designation, email, postal address, phone number, etc) along with fee by draft/cheque payable at Delhi in favour of "FICCI QUALITY FORUM" should be sent to FICCI New Delhi address as given below. No separate registration form is required to be filled in.

### **12. COURSE DATES**

**December 17 – 21, 2012**

### **13. COURSE VENUE**

#### **Federation of Indian Chambers of Commerce & Industry (FICCI),**

Federation House,  
1 Tansen Marg, Near Mandi House  
**New Delhi –110001, India**

For further details and to reserve your seat, please contact:

**Mr. Mritunjay Kumar**

Course Coordinator

Phones: +91-11-2359735, 23739947, 23487356

**Mobile: +91-9911164501**

E Mail: [fqf@ficci.com](mailto:fqf@ficci.com) OR

[mritunjay.kumar@ficci.com](mailto:mritunjay.kumar@ficci.com)

For any technical clarification you may contact our faculty

Mr. S C Arora

Email: [scarora@ficci.com](mailto:scarora@ficci.com)

Ph # +919810115588

### **14. COURSE CONTENT**

#### **Introduction**

- IRCA and the Auditor Registration Scheme
- Auditor Codes of Conduct

#### **An Introduction to Food Safety Management System**

- Consumer demands and the need to control food Safety

#### **The Evolution of Food Safety Management Systems**

- An overview of management system principles
- Third party Certification.

#### **The Requirements of ISO 22000**

- ISO 22000-2005 - Structure & general principles
- Planning & realization of safe products
- Verification, Validation & Improvement

#### **Management Systems Auditing**

- What is an Audit and why are Audits necessary?
- The Audit Process
- Auditing in relation to food safety & ISO 22000
- ISO 19011 and auditor competence

#### **The Assessment Process**

- An Overview
- Initial Contact
- Pre-Assessment Visits
- Document Review
- Initial Preparation
- Detailed Planning
- The On-Site Assessment
- Opening Meeting
- Audit Conduct
- Evaluating Results
- Closing Meeting
- Corrective Action
- Formal Report
- Follow-Up and Surveillance Visits
- Exercises on above

#### **Audit Tools & Techniques**

- Detailed Planning & Check List development
- Searching for Evidence
- Conducting Interview and Asking Questions
- Auditor and Auditee Tactics
- Recording the Results

Exercises on above

**LIST OF PARTICIPANTS OF LAST THREE ISO 22000:2005 LEAD AUDITOR COURSES**

<p><b>Ms. G. Vasanthi,</b> Consultant Food Safety Aravakurichi, Karur-639201 Tamil Nadu M: 91-7706677649; 9500900835 E: <a href="mailto:vasanthikan@yahoo.com">vasanthikan@yahoo.com</a></p>	<p><b>Mr. Pradeep Kumar Dahiya,</b> PhD Researcher, Product Design &amp; Quality Management Group, Department of Agro-technology &amp; Food Sciences Wagenigen University and Research Centre, The Netherlands M: 91-9896496649 E: <a href="mailto:Dahiya.pradeep@yahoo.com">Dahiya.pradeep@yahoo.com</a></p>
<p><b>Mr. V.G. Menon,</b> Assistant Manager, Mother Dairy, Delhi-110092 M: + 91 9582229211 E: <a href="mailto:venu.menon@motherdairy.com">venu.menon@motherdairy.com</a></p>	<p><b>Mr. George C. Varughese</b> Present Job. QC Lab Manager, HB, Jeddah, KSA, M: 00966 509080116 E: <a href="mailto:georgecvarughese@hotmail.com">georgecvarughese@hotmail.com</a></p>
<p><b>Mr. Navin Kumar,</b> Sr. Officer, Mother Dairy, Delhi-110092 M: + 91 9910795948 E: <a href="mailto:navkum412@gmail.com">navkum412@gmail.com</a></p>	<p><b>Mr. R B Singh</b> Senior Manager – Supplier Quality GlaxoSmithKline Asia Ltd Gurgaon 122002 Ph: +1244097292 E: <a href="mailto:Ranbahadur.2.Singh@gsk.com">Ranbahadur.2.Singh@gsk.com</a></p>
<p><b>Mr. G.D. Sharma,</b> Assistant Manager, Mother Dairy, Delhi-110092 M: + 91 9582223410 E: <a href="mailto:ghanshyam.sharma@motherdairy.com">ghanshyam.sharma@motherdairy.com</a></p>	<p><b>Ms. Shikha Singh</b> Sr Executive(Quality System Cell) Merino Industries Ltd, Hapur-245101 District Panchseelnagar,U.P. M: + 91 9639281237 E: <a href="mailto:shikhasingh_4@yahoo.com">shikhasingh_4@yahoo.com</a>;</p>
<p><b>Dr. Nirupa Sen</b> Food &amp; Medical Product Safety Coordinator U.S. FDA India Office U.S. Embassy New Delhi Ph: 91-11-2419 8373 M: 9871999098; E: <a href="mailto:senn@state.gov">senn@state.gov</a>; <a href="mailto:nes.apurin@gmail.com">nes.apurin@gmail.com</a></p>	<p><b>Mr. Nilambar Joshi,</b> Manager, Mother Dairy, Delhi-110092 M: 9711204907 E: <a href="mailto:nilambar.joshi@motherdairy.com">nilambar.joshi@motherdairy.com</a></p>
<p><b>Mr. Rajesh Khulbe</b> Chor Bizarre Restaurant Noida , Gautam Buddha Nagar Uttar Pradesh - 201301 M: 8860136059 E: <a href="mailto:rajeshkhulbe11@rediffmail.com">rajeshkhulbe11@rediffmail.com</a></p>	<p><b>Mr. Manju Gaare</b> PhD Scholar Dairy Microbiology Division NDRI, Karnal (M)91 80539 31629 E: <a href="mailto:manjugdsc@gmail.com">manjugdsc@gmail.com</a></p>
<p><b>Mr. Anil Kumar</b> New Delhi-110017 M: 91 9818456939 E: <a href="mailto:anirukr@rediffmail.com">anirukr@rediffmail.com</a></p>	<p><b>Mr. Vikrant Chadha</b> Asst. Manager Glaxo Smith Kline Consumer Health Care, Jalandhar City – 144001 (Punjab) M: 91-9814026689 E: <a href="mailto:vikrant2chadha@yahoo.co.in">vikrant2chadha@yahoo.co.in</a></p>

<p><b>Mr. Devesh Kumar Chauhan</b> Freelance Consultant (Agriculture &amp; FMCG) Noida-201301 M.: 91-9999003779 E: <a href="mailto:deveshchauhan85@gmail.com">deveshchauhan85@gmail.com</a></p>	<p><b>Mr. Keyur Shah</b> Glaxo SmithKline Consumer Healthcare Ltd. Patiala, Punjab M: 91 9915395300 E: <a href="mailto:kshah1984@gmail.com">kshah1984@gmail.com</a></p>
<p><b>Mr. Rakesh Sharma</b> Dy. Manager Mother Dairy, Delhi-110092 +91-11- 22471991 Extn: 369, M: + 91- 9873912814 E: <a href="mailto:rs.9corals@gmail.com">rs.9corals@gmail.com</a></p>	<p><b>Mr. R.K. Ahuja</b> Designated officer, Department of Food Safety Government of NCT of Delhi Delhi-110035 M: 9868365956 E: <a href="mailto:rkahuja1@gmail.com">rkahuja1@gmail.com</a></p>
<p><b>Mr. R. P. Verma</b> Assistant Manager, Mother Dairy, Delhi-110092 M: 9958096084 E : <a href="mailto:rpverma81@gmail.com">rpverma81@gmail.com</a></p>	<p><b>Mr. Ade Maulana Elwin</b> Directorate of Food Product Standardization National Agency of Drug and Food Control Republic of Indonesia Percetakan Negara No. 23 - Jakarta 10560 Ph: +62.21.42875584 / +62.8156103807 E: <a href="mailto:ade_bpom@yahoo.com.id">ade_bpom@yahoo.com.id</a></p>
<p><b>Dr. P.K. Vatsa</b> Designated Officer, Department of Food Safety Government of NCT of Delhi Delhi-110035</p>	<p><b>Ms. Himanshi Sharma</b> Dietary Department. Indian Spinal Injuries Center New Delhi - 110070</p>
<p><b>Ms. Shyamalima Pati</b> Food Consultant, Madhya Pradesh Jabalur - 482004 M : + 91 7415457344 E: <a href="mailto:shyamalima.pate@gmail.com">shyamalima.pate@gmail.com</a></p>	<p><b>Mr. R.P. Raghava</b> Agriculturist, Delhi-110035 M: + 91 9971908991 E:: <a href="mailto:dr.raghava2198@yahoo.in">dr.raghava2198@yahoo.in</a></p>
<p><b>Mr. Ajay Sharma</b> Sr. Manager Technical Marketing M: 91- 9418455880 E: <a href="mailto:ajaysangri@yahoo.co.in">ajaysangri@yahoo.co.in</a></p>	<p><b>Mr. Mayank Kumar</b> Glaxo Smithkline Consumer Healthcare Limited Nabha,Punjab-147201 M: 91 9855983987 E <a href="mailto:kumarmayank007@gmail.com">kumarmayank007@gmail.com</a></p>
<p><b>Mrs. Deksa Presiana</b> Directorate of Food Product Standardization National Agency of Drug and Food Control Republic of Indonesia, Percetakan Negara No. 23 - Jakarta 10560 +62.21.42875584 / +62.85693788463 E: <a href="mailto:ade-bpom@yahoo.co.id">ade-bpom@yahoo.co.id</a></p>	<p><b>Mr. Pradeep Elangovan</b> Chennai-600053, Tamil Nadu Ph: 044-42048386 M: + 91 9840320305 E: : <a href="mailto:pradeep1487@gmail.com">pradeep1487@gmail.com</a></p>
<p><b>Mr. Sanjay Raina</b> Dy. Manager Mother Dairy, Delhi-110092 (M) 09811620470 E: <a href="mailto:SanjayRaina@motherdairy.com">SanjayRaina@motherdairy.com</a></p>	<p><b>Mr. Rahul Rupani</b> Rajkot-360002, Gujarat. M: 91 -9662728871; 91 -9662529806 E: <a href="mailto:rahulofpl@gmail.com">rahulofpl@gmail.com</a></p>

<p><b>Mr. Mushawah Abdullah Almushawah</b> Head of Food Safety &amp; Quality Section, Ministry of Health, Kingdom of Saudi Arabia RIYADH 11665, M: 966505250719 E: <a href="mailto:mushawah2000@hotmail.com">mushawah2000@hotmail.com</a></p>	<p><b>Mr. Komal Prasad Gupta</b> Asst. Manager –Mfg Glaxo Smith Kline Beecham Ltd Punjab -147201 M: + 91 -0902429636 E: <a href="mailto:komalgupta12345@googlemail.com">komalgupta12345@googlemail.com</a></p>
<p><b>Ms. Shriya Sharma</b> Officer: ISO &amp; QA Parle Biscuit Pvt Ltd, Sitarganj (Uttarakhand) Ph: 05946-283800 M: + 91 -09756703066 E: <a href="mailto:Shriyabiotech@gmail.com">Shriyabiotech@gmail.com</a> <a href="mailto:Shriya_sharma@rediffmail.com">Shriya_sharma@rediffmail.com</a></p>	<p><b>Ms. Nidhi Rohan</b> New Delhi M: 8826111255 E: <a href="mailto:nidhi.rohan@gmail.com">nidhi.rohan@gmail.com</a></p>
<p><b>Mr. Nitin Bembey</b> Sr. Production Officer Britannia India Ltd M: + 91 9560565451 E: <a href="mailto:nitinbembey@rediffmail.com">nitinbembey@rediffmail.com</a> <a href="mailto:nitinbembey@britindia.com">nitinbembey@britindia.com</a></p>	<p><b>Dr. Hari Prakash</b> Joint Adviser. Quality Council of India New Delhi - 110002, India Tel: +91-11-2337-9321/8057,9899015306 E: <a href="mailto:qci03@qcin.org">qci03@qcin.org</a>; <a href="mailto:drhariprakash@rediffmail.com">drhariprakash@rediffmail.com</a></p>
<p><b>Ms. Payal Parimoo Mehta</b> Sr. Executive, QA Devyani International Limited, Gurgaon M: + 91 9582211579; 91 - 9958407195 E: <a href="mailto:payal.parimoo@gmail.com">payal.parimoo@gmail.com</a></p>	<p><b>Mr. Arpit P Shah</b> Executive, Q.A. Glaxo Smith kline Beecham Ltd. M: + 91 9872405544 E: <a href="mailto:arpit_dt@yahoo.com">arpit_dt@yahoo.com</a></p>
<p><b>Mr. Chetan Mohla</b> Jubilant Life sciences Ltd, Gajraula Distt: - J.P. Nagar, U.P. M: + 91 9466607489 E: <a href="mailto:chetan-mohla@jubl.com">chetan-mohla@jubl.com</a> <a href="mailto:chetanm883@gmail.com">chetanm883@gmail.com</a></p>	<p><b>Mr. Himanshu Chaudhary</b> Research Assistant Usha Biotech M: + 91 9313415584, 91 - 9676067584 E: <a href="mailto:himanshu1384@gmail.com">himanshu1384@gmail.com</a></p>
<p><b>Ms. Shaveta Vedehra</b> Sr. Dietician, Pushpawati Singhania Research Institute for Liver Renal and digestive diseases New Delhi-110017 M: + 91 9958181785 E: <a href="mailto:shvetavedehra@gmail.com">shvetavedehra@gmail.com</a></p>	<p><b>Mr. Vilendra Choudhari</b> Glaxo Smith Kline Beecham Ltd M: + 91 93177334467 E: <a href="mailto:vilendra@yahoo.com">vilendra@yahoo.com</a></p>
<p><b>Mr. Bhushan Prasad</b> Bharti Retail Ltd. Gurgaon M: + 91 9871009965 E: <a href="mailto:bhushanprasad@hotmail.com">bhushanprasad@hotmail.com</a></p>	<p><b>Mr. Satish Kant</b> NERUL, Navimumbai-400706 M: + 91 09892616515 E: <a href="mailto:s_kantd@yahoo.co.uk">s_kantd@yahoo.co.uk</a></p>
<p><b>Mr. Karan Thakur</b> Production Executive Glaxo Smith Kline Consumer Healthcare M: 91-9780020050 E: <a href="mailto:karanthakur21@gmail.com">karanthakur21@gmail.com</a></p>	<p><b>Mr. Mayuresh K. Apte</b> New Panvel -410206, Maharashtra M: 91 9987581315 E: <a href="mailto:mkapte123@rediffmail.com">mkapte123@rediffmail.com</a></p>

## FACULTY

**Mr. S C Arora**

Principal Consultant  
FICCI Quality Forum  
Federation of Indian Chambers of Commerce and  
Industry  
Federation House, Tansen Marg,  
New Delhi-110001  
Ph: 011-23359735,011-23739947  
Email: [scarora@ficci.com](mailto:scarora@ficci.com)

**Dr. Namrata P Wakhloo**

Sr. Consultant  
FICCI Quality Forum  
Federation of Indian Chambers of Commerce and  
Industry  
Federation House, Tansen Marg,  
New Delhi-110001  
Email: [namrata.wakhloo@gmail.com](mailto:namrata.wakhloo@gmail.com)